In the aftermath of Edward Snowden’s revelations, surveillance practices have been subject to unprecedented public and political debate. Snowden revealed the extent of the National Security Agency’s collection and access of communications data, the Five Eyes collaboration, and the cooperation between intelligence agencies and technology companies. Other factors that have likely contributed to this increased scrutiny include the realisation of ubiquitous computing; the shift to storing confidential and personal data on the cloud; and the News of the World phone-hacking scandal, which highlighted the commercial availability of surveillance equipment.

Those in favour of mass surveillance assert that such measures are necessary to ensure national security and the prevention of serious crime. In contrast, those against point to the fundamental civil liberties which mass surveillance can undermine, such as the right to privacy, confidentiality, and indirectly, the right to freedom of opinion and expression. The right balance between these competing considerations is controversial. This complexity is well illustrated by the federal government’s recent proposal to enact a mandatory data retention regime requiring telecommunication providers to keep customer data records for two years for counter-terrorism purposes. The public backlash and difficulty in defining what would constitute metadata and fall under this regime, illustrate the complexity.

* Editor, Issue 37(2), 2014.
1 See also Frank La Rue, Report of the Special Rapporteur on the Promotion and Protection of the Right to Freedom of Opinion and Expression, UN Doc A/HRC/23/40 (17 April 2013) 3 [3], 4 [12].
A related issue is the use of big data analytics on the data collected from communications surveillance and elsewhere. The phrase ‘big data’ has attracted much hype and refers to ‘the ability of society to harness information in novel ways to produce useful insights or goods and services of significant value’. While this definition highlights the beneficial aspects of the big data phenomenon and makes its application appear innocuous, the use of big data is not without its problems. As the insights are produced by comparing the collected data with other unrelated datasets to reveal hidden behavioural patterns and intentions, this method is equally capable of resulting in discrimination and privacy breaches. Therefore, the challenge with big data will be in balancing its potential against the risks.

The aim of this thematic component has been to build on existing academic literature to elucidate and facilitate discussion of the competing interests in and challenges to communications surveillance and the adoption of big data. The five articles included in this thematic explore topical legal implications surrounding communications surveillance and big data: the use of big data analytics in legal and police decision making and its appropriateness; the challenges to current privacy and anti-discrimination protections posed by big data analytics in employee recruitment and retention; the privacy and democratic implications arising from the public and private sector collecting, retaining and using surveillance data; the challenges to privacy posed by far-reaching state surveillance justified by counter-terrorism rationales; and the applicable legal framework and protections when a citizen discloses classified national security information.

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7 Lyon, above n 3, 2.
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